

Dog Tales Daycare **Rules and Regulations**

AGE: Dogs must be at least 12-weeks of age.

GENDER: All dogs over 7-months must be spayed or neutered. Dogs that are unaltered are able to board with us but may or may not be able to participate in daycare. Each dog will be evaluated for daycare on a case by case basis.

VACCINATIONS: All dogs must be up to date on vaccinations. Puppies must be on a vaccine schedule directed by their veterinarian. Required vaccinations for adults are Distemper (which includes Distemper, Hepatitis, Parainfluenza and Parvo), Rabies, and Bordetella.

HEALTH: All dogs must be in good health and must not have been ill, with a communicable disease, within the last 14 days. Please do not bring your dog to daycare if they have been vomiting or have diarrhea. If vomiting or diarrhea occurs during daycare, your dog may be dismissed and isolated from playgroup until pick up. Dog Tales Daycare reserves the right to refuse any dog. All dogs must be on flea prevention.

BEHAVIOR: All dogs must pass an evaluation prior to admittance. All dogs must be non-aggressive with humans and other dogs. Dogs that exhibit possessiveness with food or toys may be placed in smaller groups to accommodate their play style. Minor cuts and scrapes can occur. If your dog causes undue harm to any human or another dog they may be subject to expulsion. Owner will be notified immediately if their dog is injured or causes injury.

PLAY & REST: A mandatory naptime is between 12:00PM to 2:00PM. Dogs are permitted to play all day in cageless playrooms except at naptime. Dog Tales Daycare reserves the right to crate any dog briefly for feeding, resting or time-outs. In order to maintain safety and cleanliness, and as a precaution against bloat, water is offered several times a day but is not freely available. It is likely that your dog will be thirsty upon arriving home.

FEES: Single half-day rate (up to 5 hours) = \$20 per day. Single full-day rate (5+ hours) = \$28 per day. Discounted full-day passes are available. 5-day pass = \$135 (\$27 per day). 10-day pass = \$260 (\$26 per day). 20-day pass = \$480 (\$24 per day). 30-day pass = \$690 (\$23 per day). Each pass must be purchased in advance for discount to apply. Passes may be purchased to use while boarding. Prices are subject to change with timely notice. Payment is required when services are rendered. Other payment arrangements may be made prior to your dog's attendance. Deposits may be required for high volume

holidays. Daycare passes are non-refundable. Please be sure your dog is able to use all package days before purchasing.

HOURS: Monday through Friday, 7:00AM to 12:00PM and 2:00PM to 7:00PM, Saturdays and Sundays 8am-10am & 5pm-7pm. During a mandatory naptime between 12:00PM and 2:00PM, there will be no pick-up or drop-off of any daycare dogs. Unless pre-arranged, all dogs must be picked up on time. Pre-arranged departures and arrivals can be scheduled before or after our hours for an additional fee of \$25. Dogs left after closing must be picked up by special arraignment and a late fee or one night of boarding may apply.

RESERVATIONS: All dogs attending daycare or boarding must have a reservation. Walk in's are accepted on a first come, first serve basis. See Daycare and Boarding Reservation Policies.

BOARDING: While boarding, daycare charges will apply on day of drop-off or day of pick-up unless instructed otherwise. If your dog is not having daycare, any departure after 9am will accrue a \$15 day fee. Boarding prices will be charged by overnight stays. Arrivals after 5pm will not be charged that days day fee.

CANCELLATION & NO SHOWS: To avoid implementing cancellations and no-show charges, bring your dog on their reserved days and cancel on days you cannot attend. A deposit may be required for all major holidays. Deposit is refundable if cancellation is made at least 48 hours before your scheduled arrival.